

Sourav Khanna

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[LinkedIn](#) | [Github](#) | [Portfolio](#)

SUMMARY:

Senior Site Reliability Engineer with 4 years of experience in debugging, automation, and infrastructure reliability. Proficient in cloud computing, monitoring, and incident response. Eager to contribute my expertise to a fast-paced and challenging environment.

TECHNICAL SKILLS:

- | | | |
|--|---|---|
| ● Infrastructure & Cloud | - | AWS, Web Werks, Linux. |
| ● Automation & Scripting | - | PHP, Shell Scripting. |
| ● CI/CD & Devops | - | Jenkins, ArgoCD, Docker, Kubernetes. |
| ● Databases & Caching | - | MySQL, MongoDB, Vertica, Redis. |
| ● Web & Application Development | - | HTML, CSS, JavaScript, React JS, Express JS, Node JS. |

EXPERIENCE:

Senior Site Reliability Engineer - Netcore Cloud | May 2025 - Present

- Automated daily operational tasks by writing efficient scripts, significantly reducing manual effort and improving team productivity.
- Performed Root Cause Analysis (RCA) for critical issues reported by clients or identified through alert debugging, ensuring timely resolution and prevention of recurrence.

Software Engineer - Netcore Cloud | May 2022 - April 2025

- Developed some scripts which are helpful for internal functioning teams to give their best support to end users.
- In day to day life debugs critical production issues to find the root cause for the same.
- Helped the end user when they struggled in integrating our SDK in their websites.
- Helped our clients to capture their end users' events properly so that we can track them properly and help them further in their engagement campaigns.

Associate Software Engineer - Netcore Cloud | June 2021 - April 2022

- Developed some automation scripts which are helpful for day to day usage for internal teams.
- Debugged the issues faced by our clients while using our platform.

PROJECTS:

Ecommerce Website - Frontend and Backend Development ([Project's Github Link](#))

Techstack - MongoDB, Express JS, React JS, Node JS

- An Ecommerce website where T-Shirts are as products where admin can add more T-Shirts and a logged in user can purchase the same.
- Front End Development using React JS for creating an interactive interface.
- Backend Development using Node JS Express JS, have also implemented authorisation of tokens for admin and logged in users.

Online Secure Healthcare System - Frontend Development

Techstack - HTML, CSS , Javascript

- A panel for Doctors in which they can check his patients health and the disease details.
- A panel for patients from where they can take appointments and track his current health records of their disease.
- A panel for nurses where they can check treatments to be given to the patient.
- All authorisation is maintained that the doctor cannot see the patient assigned to the nurse or vice versa.

EDUCATION:

Maulana Abul Kalam Azad University Of Technology, West Bengal | Graduation(B.Tech in Information Technology) | July 2016 - July 2020